

# 10 Year Limited Warranty - Interior Applications

Subject to the conditions and limitations set out in this warranty below, Laminex New Zealand, a division of *FLETCHER BUILDING PRODUCTS LTD*, warrants to the original end user of Laminam products for interior residential and commercial use (hereinafter referred to as “you” or “your”) that the product will meet the performance characteristics as published in Laminam technical data sheets for a period of no less than 10 years from the date of initial installation.

Laminex New Zealand will, at its option, repair or replace that product without charge if it fails directly as a result of its manufacture or material used in its manufacture.

2. This warranty does not cover damage caused by:

- a) any act of God, any natural occurrence or any other circumstance beyond Laminex New Zealand’s control; or
- b) failure to follow any procedures recommended by Laminex New Zealand for the fabrication and installation of Laminam products (including, but not limited to, incorrect substrate preparation, or use of incorrect adhesives, or incorrect application of adhesives); or
- c) physical abuse, misuse, accidents, exposure to excessive heat, improper maintenance, exposure to harsh acid solutions; or
- d) failure of any adhesive, grout, caulk, or other accessory, or failure of any caulked or filled joint or seams; or
- e) failure of underlying substrate; or
- f) the product being used in applications that are not recommended by Laminex New Zealand in the product literature published by Laminex New Zealand; or
- g) any Laminam product that is not installed by an appropriately trained and skilled person; or
- h) variation in colour, pattern, shade of the material against the sample material, displays and/ or printed illustrations; or
- i) outdoor application; or
- j) where the defect is trivial or insubstantial; or
- k) where, as at the date of notification of the defect to Laminex New Zealand, the type or colour of the alleged defective product no longer forms part of Laminex New Zealand’s standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from Laminex New Zealand’s then prevailing stock range.

3. This warranty applies only to Laminam products;

- a) which have not been moved from their original place of installation;
- b) which have been fabricated or installed by a fabricator authorised by Laminex New Zealand;
- c) which have been installed, maintained, used and protected in the manner recommended by Laminex New Zealand in its published literature concerning those products, a copy of which may be obtained, free of charge, from the website [www.laminam.co.nz](http://www.laminam.co.nz) or by writing directly to Laminex New Zealand at the address given below; and
- d) where Laminex New Zealand has been notified of the defect within seven days of the first person to become aware of it.

4. This warranty will cover reasonable labour charges, which are necessary for the repair or replacement of any Laminam product covered by this warranty.

5. A replacement product from Laminex New Zealand may not be reasonably available in the same colour or shape as the original Laminam product covered by this warranty. If a replacement product from Laminex New Zealand of the same colour or shape is not reasonably available, Laminex New Zealand reserves the right to provide a replacement product of as close a shape and colour match as is reasonably possible from Laminex New Zealand’s then prevailing stock range in satisfaction of its obligations under this warranty.

6. The law may confer on you rights arising out the supply of Laminam products. This warranty should therefore not be read as exhaustive statement of the rights of the original end user or any other person.

7. This warranty is not transferable or assignable.

8. Any inquiries regarding this warranty should be sent to:

Laminam Warranties,  
Laminex New Zealand,  
P.O. Box 12 270, Penrose,  
Auckland 1642.

**LAMINAM**®

